**IT ticketing system user manual.**

**Introduction**

This is an IT ticketing system. This is where users create a ticket for IT support. A user could open this and submit a ticket for any hardware and software issue with a laptop or desktop.

**System requirements**

To submit a ticket on the IT ticketing system, users need a laptop or desktop with an internet connection and Python installed on the laptop.

**Steps to create a ticket on this IT ticketing system.**

Step 1. Users must power on the laptop or desktop.

Step 2. Users must open the ticketing system.py file.

Step 3. run that code in a python program.

Step 4. After copying and running the program, the user might see a GUI window named "Ticketing system."

Step 5. There is a space for entering name, email and user must enter what category it is.

Step 6. After that there is an area for entering Messages. In the message field enter what is the problem and enter a detailed explanation of what is the problem.

Step 7. After entering all the information press submit.

Step 8. After pressing submit the user will successfully submit a ticket for IT support.

Step 9. Wait until the technician reaches out with the user.